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**FOR IMMEDIATE RELEASE – May 1, 2013**

## **Two from United Supermarkets to Receive Leadership Awards from Ventana Research**

**(Lubbock, TEXAS)** – Two members of the leadership team at United Supermarkets, LLC, will be among those recognized later this month with Ventana Research’s 8th annual Leadership Awards.

Greg Ammons, regional vice president, and David Crews, director of strategic projects, will be honored with “Operational Leadership” awards during the 2013 Ventana Research Business Technology Leadership Summit May 29-30 in San Francisco.

Leadership Awards recognize organizations and supporting technology vendors that have effectively achieved superior results by using people, processes, information and technology while applying best practices within specific business and technology categories.

The awards distinguish pioneers and leaders – both organizations and individuals – that exemplify clear visionary and transformative leadership. The award recipients have demonstrated an understanding that the successful management of their processes and performance requiring a heightened level of expertise, determination and a team effort.

Ammons and Crews will be recognized for their roles in achieving cost savings through the deployment of a labor planning tool in conjunction with the workforce management solution from [Kronos Inc.](#) Ammons assembled a cross-functional team in 2010 to pilot the system and provide feedback.

The effort has enabled the company to further extend its commitment to excellence in customer service through controlled labor costs, minimized compliance risk, and improved workforce productivity. Within just two years of implementing the integrated Kronos time/attendance and forecasting/scheduling solutions across all 51 stores, United Supermarkets experienced many productivity and cost saving benefits contributing to multimillion dollar cost savings. By automating the scheduling process alone, the company achieved an annual savings of more than \$500,000.

### **About United Supermarkets**

Now in its 97<sup>th</sup> year of operation, [United Supermarkets, LLC](#), is a Texas-based, family-owned grocery chain with stores in 30 markets across north and west Texas. A self-distributing

company with its headquarters in Lubbock and distribution centers in Lubbock and Roanoke, United currently operates 52 stores under four distinct formats: [United Supermarkets](#), [Market Street](#), [Amigos United](#) and United Express.

**About Ventana Research**

Ventana Research is recognized as one of the most authoritative and respected benchmark business technology research and advisory services firms, providing insight and expert guidance on mainstream and disruptive technologies through a unique set of research-based offerings including benchmark research and technology evaluation assessments, education workshops and research and advisory services through Ventana On-Demand. The company's unparalleled understanding of the role of technology in optimizing business processes and performance and best practices guidance are rooted in rigorous research-based benchmarking of people, processes, information and technology across business and IT functions in every industry.

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